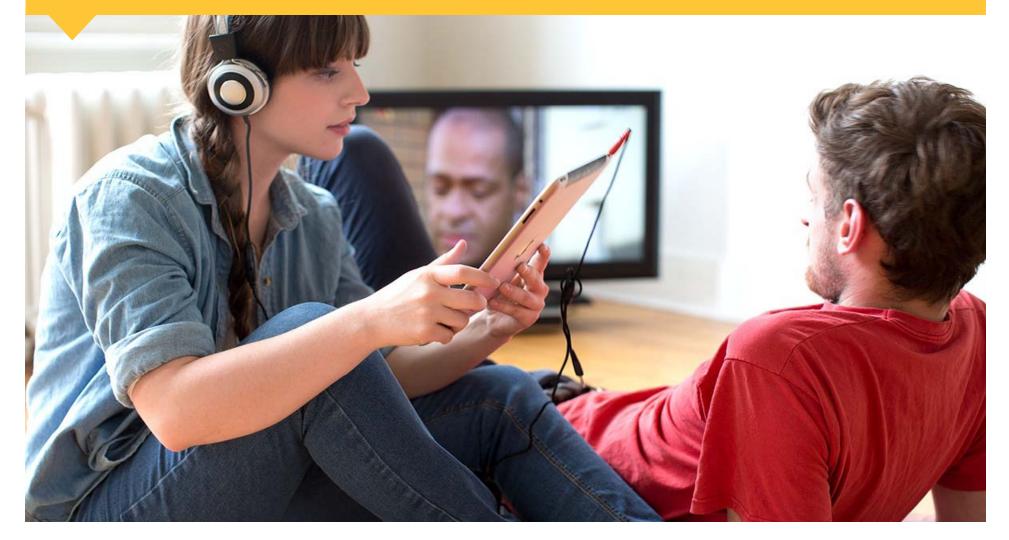
### Telenet – Full Year 2013 Results Investor & Analyst presentation





Mechelen – February 13, 2014

#### Safe harbor disclaimer

#### Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995.

Various statements contained in this document constitute "forward-looking statements" as that term is defined under the U.S. Private Securities Litigation Reform Act of 1995. Words like "believe," "anticipate," "should," "intend," "plan," "will," "expects," "estimates," "projects," "positioned," "strategy," and similar expressions identify these forward-looking statements related to our financial and operational outlook, dividend policy and future growth prospects, which involve known and unknown risks, uncertainties and other factors that may cause our actual results, performance or achievements or industry results to be materially different from those contemplated, projected, forecasted, estimated or budgeted whether expressed or implied, by these forwardlooking statements. These factors include: potential adverse developments with respect to our liquidity or results of operations; potential adverse competitive, economic or regulatory developments; our significant debt payments and other contractual commitments; our ability to fund and execute our business plan; our ability to generate cash sufficient to service our debt; interest rate and currency exchange rate fluctuations; the impact of new business opportunities requiring significant up-front investments; our ability to attract and retain customers and increase our overall market penetration; our ability to compete against other communications and content distribution businesses; our ability to maintain contracts that are critical to our operations; our ability to respond adequately to technological developments; our ability to develop and maintain back-up for our critical systems; our ability to continue to design networks, install facilities, obtain and maintain any required governmental licenses or approvals and finance construction and development, in a timely manner at reasonable costs and on satisfactory terms and conditions; our ability to have an impact upon, or to respond effectively to, new or modified laws or regulations, pending debt exchange transactions, our ability to make value-accretive investments, and our ability to sustain or increase shareholder distributions in future periods. We assume no obligation to update these forward-looking statements contained herein to reflect actual results, changes in assumptions or changes in factors affecting these statements.

Adjusted EBITDA and Free Cash Flow are non-GAAP measures as contemplated by the U.S. Securities and Exchange Commission's Regulation G. For related definitions and reconciliations, see the Investor Relations section of the Liberty Global plc website (http://www.libertyglobal.com/). Liberty Global plc is our controlling shareholder.

### Important reporting changes

**Reclassification of basic digital cable television subscribers**: Effective April 1, 2013, Telenet reclassified 166,400 digital cable television subscribers to analog cable television subscribers to reflect a change in the definition of basic digital cable television subscribers. As of Q2 2013, Telenet's analog cable television subscriber base also includes subscribers who may use a purchased set-top box or other means to receive its basic digital cable channels without subscribing to any services that would require the payment of recurring monthly fees in addition to the basic analog service fee ("basic digital cable subscriber"). For comparative reasons, Telenet has retroactively applied the change to the prior year periods.

#### **Definitions**

Adjusted EBITDA: EBITDA is defined as profit before net finance expense, income taxes, depreciation, amortization and impairment. Adjusted EBITDA is defined as EBITDA before stock-based compensation and restructuring charges, and before operating charges or credits related to successful or unsuccessful acquisitions or divestures. Operating charges or credits related to acquisitions or divestures include (i) gains and losses on the disposition of long-lived assets and (ii) due diligence, legal, advisory and other third-party costs directly related to the Company's efforts to acquire or divest controlling interests in businesses. Adjusted EBITDA is an additional measure used by management to demonstrate the Company's underlying performance and should not replace the measures in accordance with EU IFRS as an indicator of the Company's performance, but rather should be used in conjunction with the most directly comparable EU IFRS measure.

Accrued capital expenditures are defined as additions to property, equipment and intangible assets, including additions from capital leases and other financing arrangements, as reported in the Company's consolidated statement of financial position on an accrued basis.

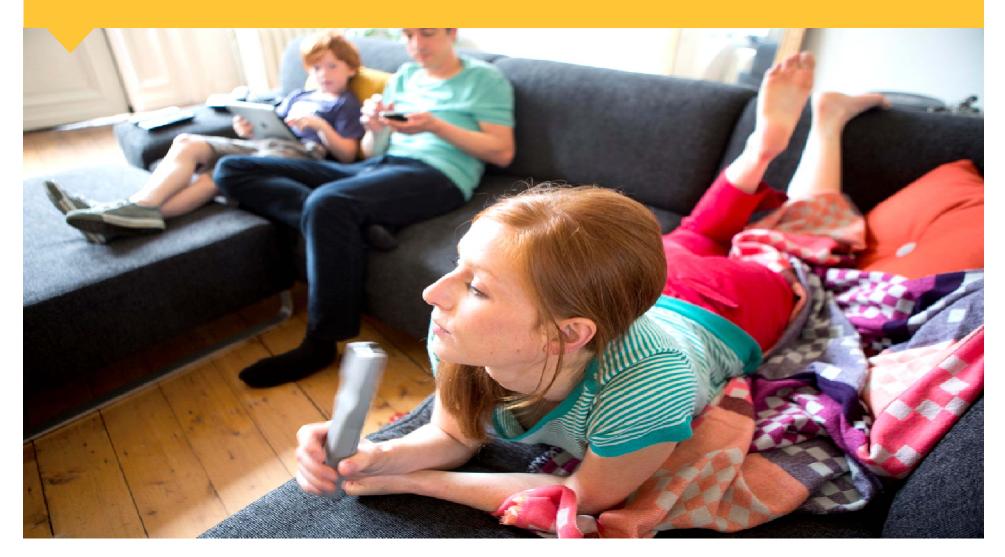
**Free Cash Flow** is defined as net cash provided by the operating activities of Telenet's continuing operations less (i) purchases of property and equipment and purchases of intangibles of its continuing operations, (ii) principal payments on vendor financing obligations, (iii) principal payments on capital leases (exclusive of network-related leases that were assumed in acquisitions), and (iv) principal payments on post acquisition additions to network leases, each as reported in the Company's consolidated statement of cash flows. Free Cash Flow is an additional measure used by management to demonstrate the Company's ability to service debt and fund new investment opportunities and should not replace the measures in accordance with EU IFRS as an indicator of the Company's performance, but rather should be used in conjunction with the most directly comparable EU IFRS measure.

**Customer relationships** are equal to the sum of analog and digital basic cable TV subscribers on the Combined Network, including the network covered by the long-term lease with the pure intermunicipalities.

Average monthly revenue (ARPU) per revenue generating unit (RGU) and ARPU per customer relationship are calculated as follows: average total monthly recurring revenue (including revenue earned from carriage fees and set-top box rentals and excluding interconnection revenue, installation fees, mobile telephony revenue and set-top box sales) for the indicated period, divided by the average of the opening and closing RGU base or customer relationships, as applicable, for the period.

**Net leverage ratio** is calculated as per the 2010 Amended Senior Credit Facility definition, using net total debt, excluding (a) subordinated shareholder loans, (b) capitalized elements of indebtedness under the Clientele and Annuity Fees, (c) any finance leases entered into on or prior to August 1, 2007, and (d) any indebtedness incurred under the network lease entered into with the pure intermunicipalities up to a maximum aggregate amount of EUR 195 million, divided by last two quarters' annualized EBITDA.

# **Executive Summary**



: telenet

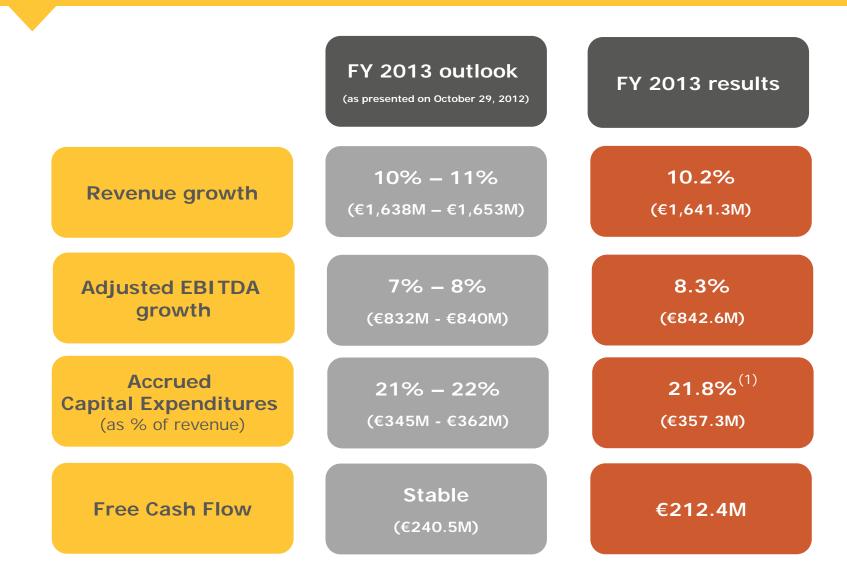
John Porter Chief Executive Officer

#### **Executive summary** Robust operating results leading to solid financial performance

• Q4 2013 achievement of **35,600 net triple-play subscriber additions was best result since early 2009** – around 46% of our customer base on triple-play now; Accelerated fixed telephony penetration since the launch of "Whop" and Robust "Whoppa" and our innovative WiFi calling app "Triiing", resulting in second best net operating additions ever: results Continued demand for high-speed internet – Telenet customers surf on average at 65 Mbps; Value-driven acquisition strategy in mobile continued in Q4 2013, yet we added 37,600 postpaid subscribers in our franchise area. Achieved FY 2013 outlook with revenue and Adjusted EBITDA growth of 10% and 8%, respectively; Despite higher share of lower-margin mobile telephony revenue in our overall Solid revenue mix, our Adjusted EBITDA margin only showed a 90 basis points financial contraction yoy to 51.3%; results Free Cash Flow of €212 million, impacted by higher cash interest expenses, • higher cash capital expenditures and a change in our working capital policy, which we implemented in Q4 2013; **Net leverage ratio stable gog at 4.0x** – well-spread maturities and long tenor. •

# Achieved FY 2013 outlook

Revenue and Adjusted EBITDA growth of 10% and 8%, respectively



(1) Excludes capitalized content rights and the nonrecurring benefit from the reversal of set-top box related import duties. Including these items, our accrued capital expenditures for the FY 2013 represented 22.7% of our revenue (€372.3M).

## 2013 established foundations for future growth







Simplified all-in-one bundles "Whop" and "Whoppa"

Enriched TV experience through "Rex" & "Rio"

Focus on more cost-effective subscriber acquisitions in mobile



Attacking the small business market through "FLUO"



Providing the best and most reliable connectivity

## Telenet has innovated in true service convergence to enable "everything, anywhere" customer trends





#### Triiing: call on your smartphone at flat-fee rates

- Similar tariffs as FreePhone Europe (flat-fee)
- Available via any WiFi connection worldwide
- Significantly reduces roaming costs abroad





#### YeloTV: watch TV on any device

- Second screen on smartphone, tablet, laptop
- Live TV + on-demand Rex & Rio
- Watch home recordings, program your STB





#### WiFree: surf everywhere at high speed

- Covering nearly 70% of broadband homes
- Accounts for ~80% of all out of home data traffic



# **Operational Highlights**

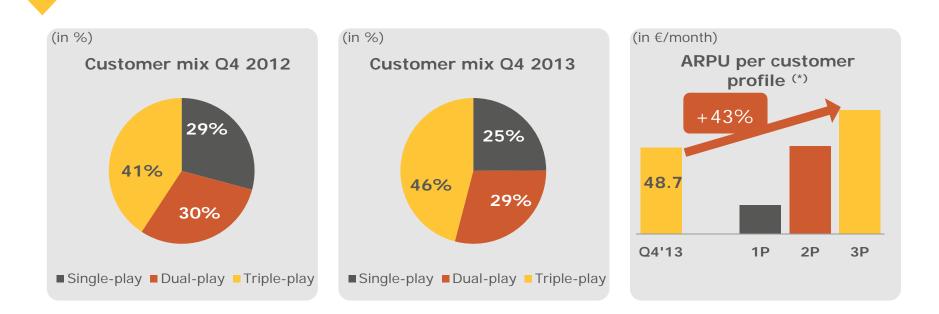


## Vincent Bruyneel SVP Strategy, Corporate Communication and Investor Relations

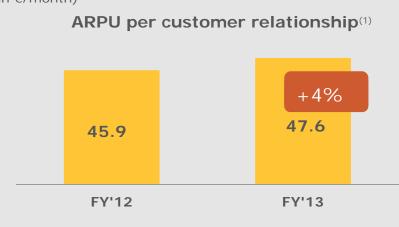


# Enhancing customer value

#### ARPU per customer relationship up 4% yoy to €47.6 for FY 2013



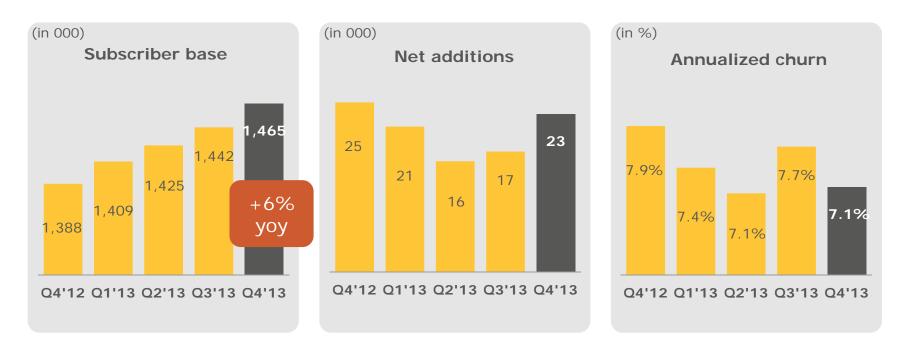




(1) Excluding mobile telephony revenue and certain other types of revenue.

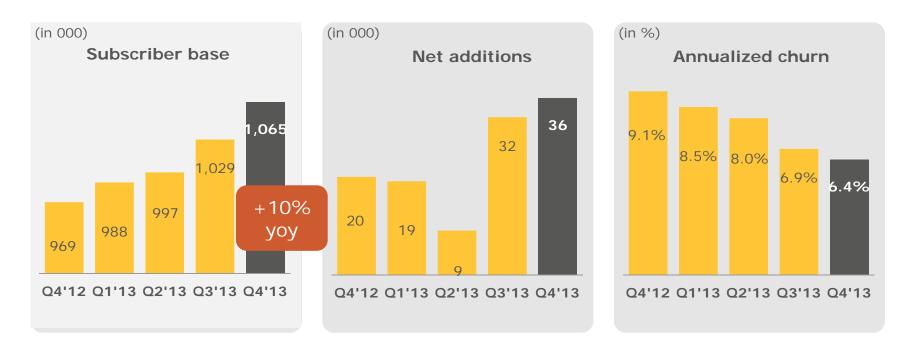
## **Broadband internet**

#### Q4 2013 commercial performance marked best result in 2013



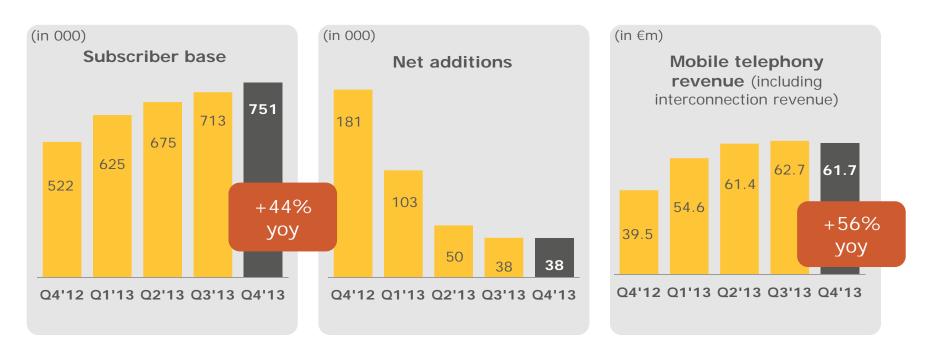
- Q4 2013 net broadband internet subscriber additions up 31% qoq to 22,800 thanks to continued traction for our all-in-one bundles and successful quad-play promotion in the quarter;
- 1,464,900 broadband internet subscribers end December 2013, +6% yoy, resulting in 50.6% penetration of homes passed by our leading HFC network;
- Annualized churn slightly improved to 7.3% in 2013 versus 7.5% in 2012 (Q3 2013: 7.1%, sequential improvement of 60 basis points);
- Continued demand for high-speed internet: average download speed per broadband internet subscriber increased to 65 Mbps at the Q4 2013 quarter-end.

#### Fixed telephony Simplified bundles and "Triiing" propel quarterly RGU growth



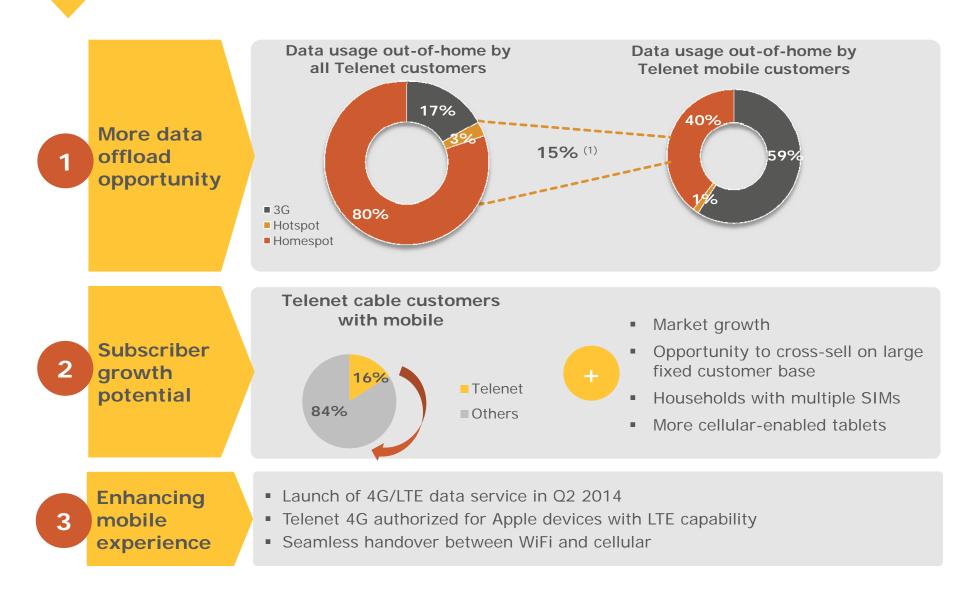
- Accelerated inflow of net fixed telephony subscribers in the second half of 2013 thanks to successful overhaul of our bundles and launch of "Triiing" app;
- Achievement of 35,900 net fixed telephony subscriber additions in Q4 2013 was our best quarterly result since early 2009;
- 1,065,000 fixed telephony subscribers end Q4 2013, +10% yoy;
- Annualized churn continued to decrease and reached lowest level since Q2 2010.

#### Mobile telephony Value-driven acquisition strategy maintained in Q4 2013

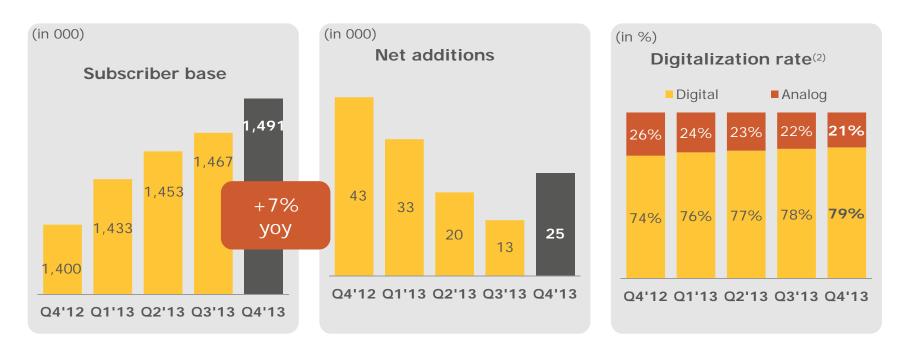


- Active mobile postpaid subscriber base up 44% yoy to 750,500;
- Anticipated slowdown in rate of net mobile subscriber additions during 2013 due to (i) more competitive market environment, (ii) fading impact of Telecoms Law and (iii) a deliberate rebalancing of our subscriber acquisition strategy starting in Q2 2013;
- Value-driven acquisition strategy was maintained in Q4 2013, resulting in substantially lower costs associated with handset sales and subsidies compared to Q4 2012;
- Solid inflow of 37,600 net mobile postpaid subscribers in Q4 2013.

### Ample headroom for future growth



#### Digital TV<sup>(1)</sup> Seasonal improvement in net digital TV subscriber additions in Q4 2013

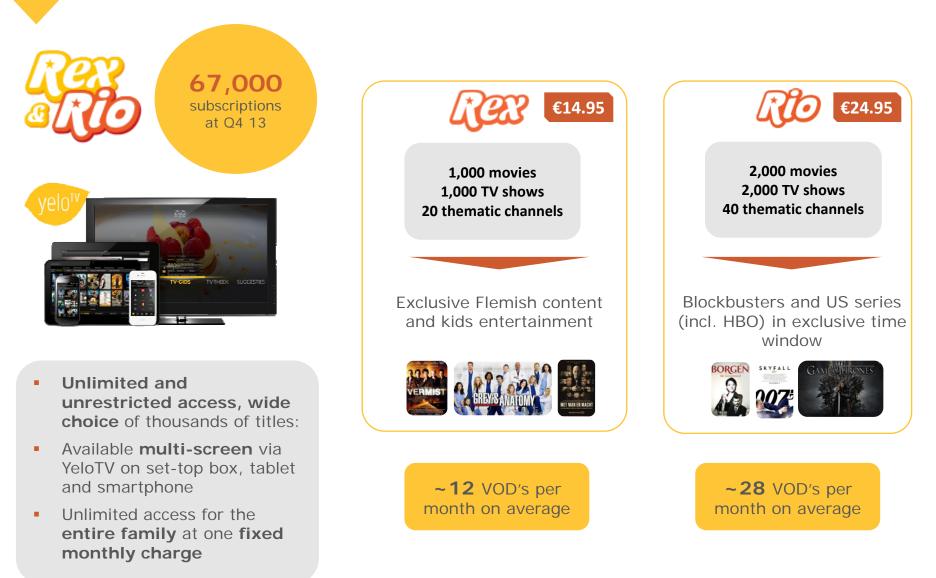


- 1,491,400 digital TV subscribers end December 2013, +7% yoy;
- 24,800 digital TV subscribers added in Q4 2013, which marked a strong improvement relative to a seasonally weaker Q3;
- Nearly 80% of basic cable TV subscribers on digital now (\*\*);
- Launch of "Rex" and "Rio" will strengthen our VOD and pay TV content proposition and lead to higher premium cable TV revenue growth rates.

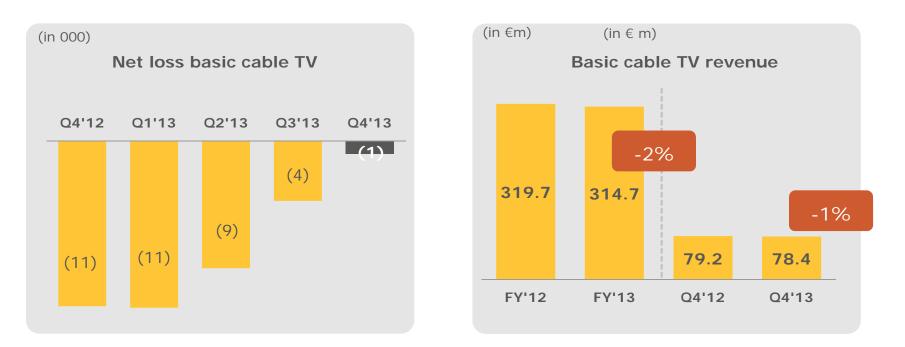
<sup>(1)</sup> Effective Q2 2013, Telenet reclassified 166,400 digital cable TV subscribers to analog cable TV subscribers. Please refer to slide 3 for additional information.

<sup>(2)</sup> Includes basic digital cable subscribers as explained on page 3.

# New SVOD packs "Rex" or "Rio" attracted 67,000 subscribers since launch in September



#### Basic cable TV<sup>(1)</sup> Continued low level of basic cable TV losses despite competition from lowend offers

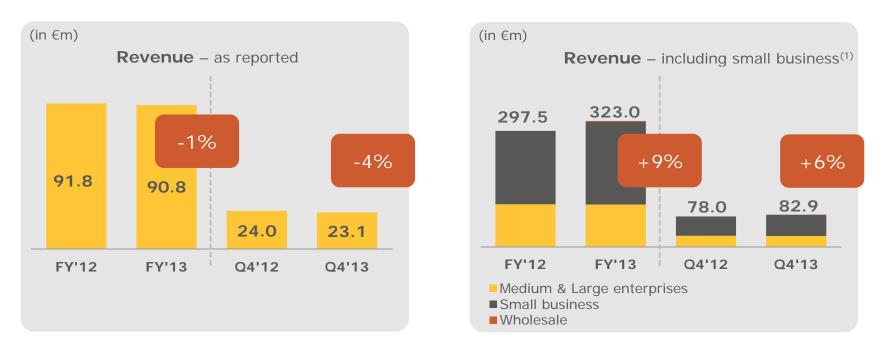


- 2,092,500 basic cable TV subscribers at the end of December 2013, representing approximately 72% of the homes passed by our network;
- Continued improvement in the net loss rate of basic cable TV subscribers despite intense competition, mainly from low-end offers;
- Inclusive of non-organic adjustments, we lost 900 basic cable TV subscribers in Q4 2013.

<sup>(1)</sup> Basic cable TV includes both Telenet's analog and digital services

#### **Business services**

#### Solid operational trends offset by lower nonrecurring installation revenue

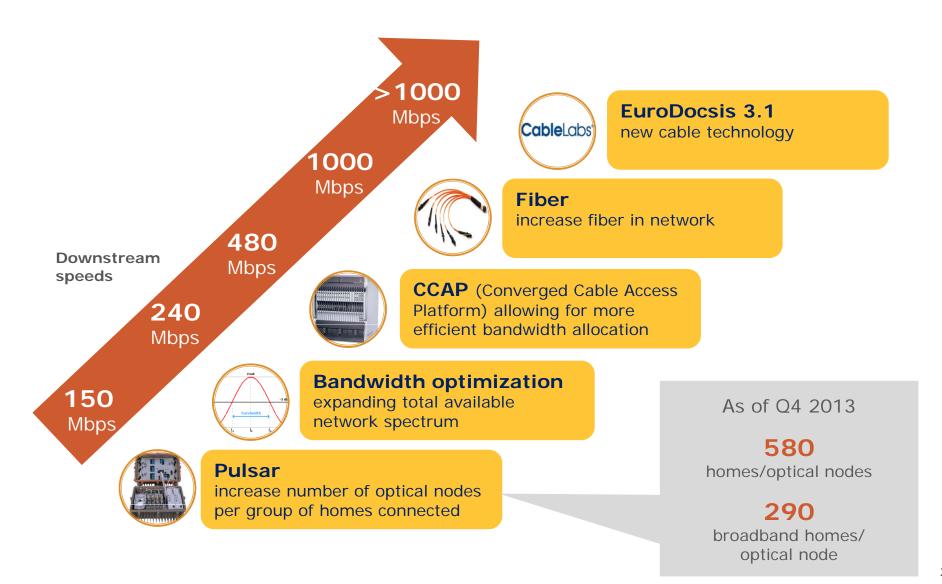


- FY 2013 B2B revenue of €90.8 million, representing a decrease of 1%, due to the negative impact from lower nonrecurring installation and security revenue;
- Including the revenue generated by our small business segment<sup>(1)</sup>, our total business services revenue was up a robust 9% yoy driven by solid take-up of our core data products, including IP VPN and iFiber, higher mobile service revenue generated by our business customers and higher revenue from carrier services for mobile.

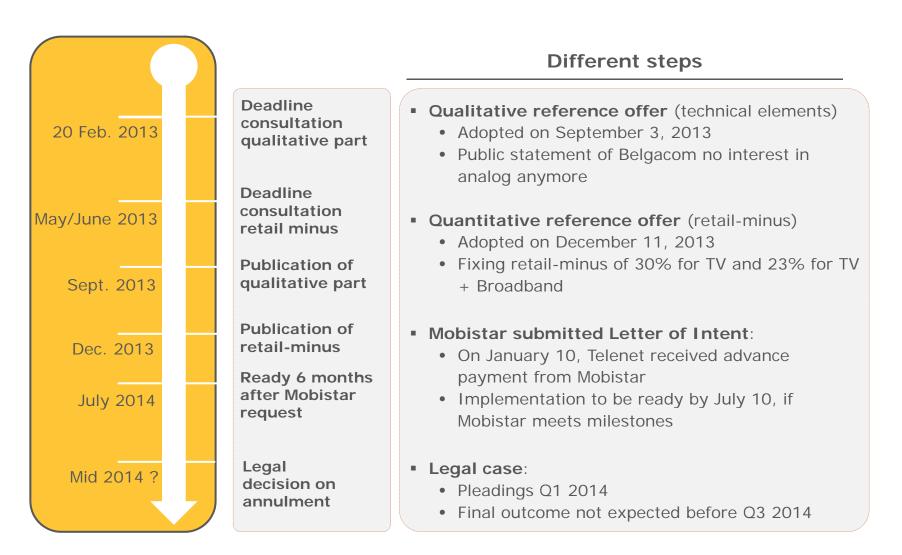
<sup>(1)</sup> The revenue generated by our small business subscribers over coax products is reported under our residential revenue and is not reflected in our externally reported business services revenue

#### Cable technology roadmap

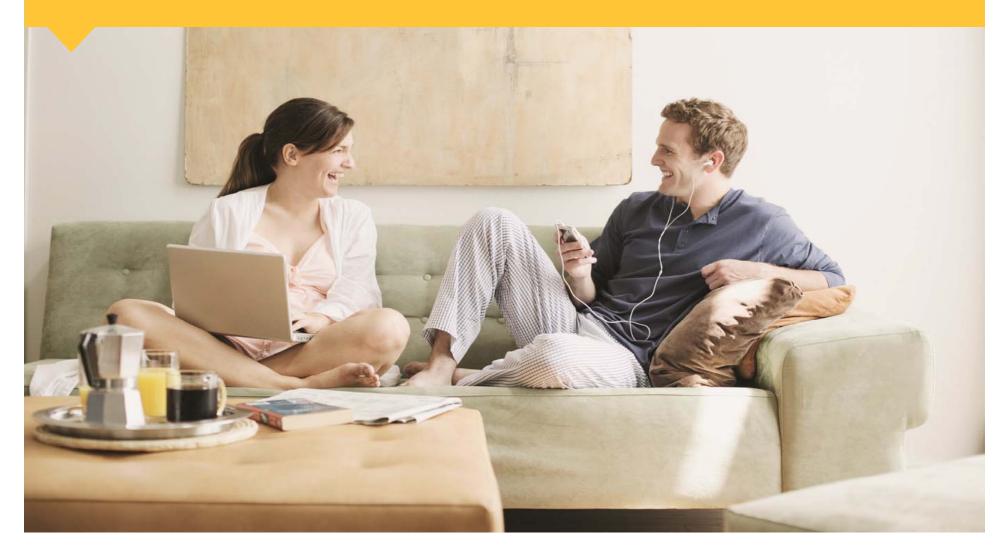
Building next-generation network at stable network capex thanks to gradual upgrade cycles; Pulsar almost finished nearing ~580 HP/node



#### Timeline cable regulation Implementation & legal procedures



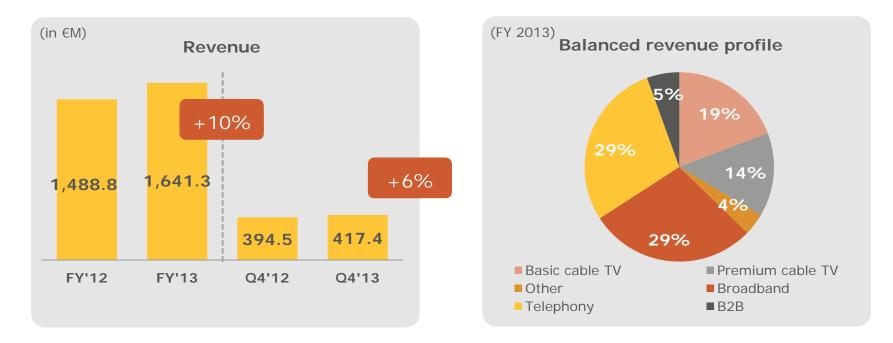
# **Financial Highlights**





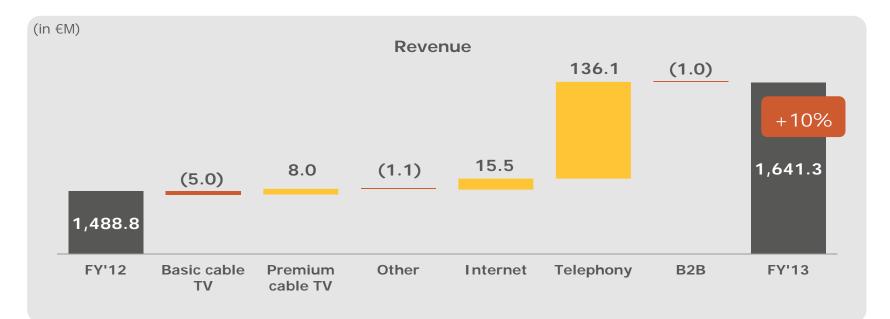
**Birgit Conix** Chief Financial Officer

#### 10% revenue growth to €1,641.3 million Achieved FY 2013 outlook despite intensely competitive environment



- Substantially all of our revenue growth was driven by (i) a growing contribution from our mobile operations, (ii) continued RGU growth in fixed services and (iii) the benefit from certain selective price increases effective February 1, 2013;
- Revenue of €417.4 million for Q4 2013, up 6% yoy. As expected, our top line growth rate contracted compared to prior quarters as Q4 2012 already reflected higher revenue from mobile telephony following the successful launch of our "King" and "Kong" mobile rate plans in mid-2012 and as we recorded lower revenue from the sale of stand-alone handsets.

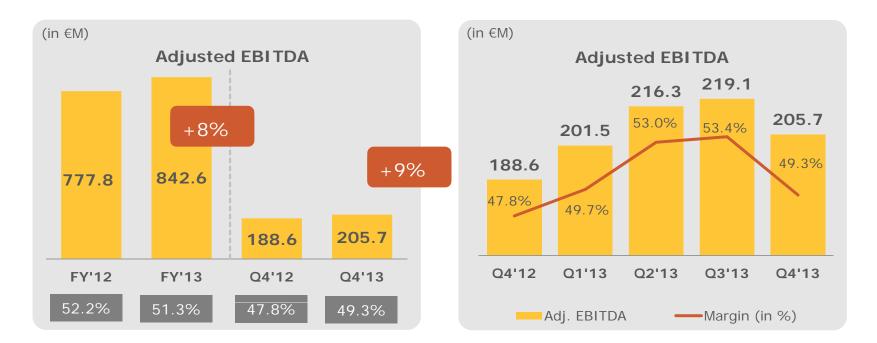
#### 10% revenue growth to €1,641.3 million Driven by robust mobile growth and solid performance in fixed



- Residential mobile telephony revenue (incl. interconnection revenue) up €134.4 million yoy, driven by robust RGU and ARPU growth of 44% and 7%, respectively;
- Fixed business impacted by higher proportion of bundle discounts as a result of mobile subscriber growth, offset by selective price increases;
- Excluding the negative impact of mobile bundle discounts and changes in how we recognize certain upfront fees, our fixed business showed revenue growth of ~2.5% yoy;
- €15.5 million higher broadband internet revenue with noticeable acceleration in Q4 2013 due to the allocation of revenue from our "Whop" and "Whoppa" bundles compared to our previous triple-play bundles.

#### Adjusted EBITDA of €842.6 million Adjusted EBITDA up 8% yoy, margin of 51.3%

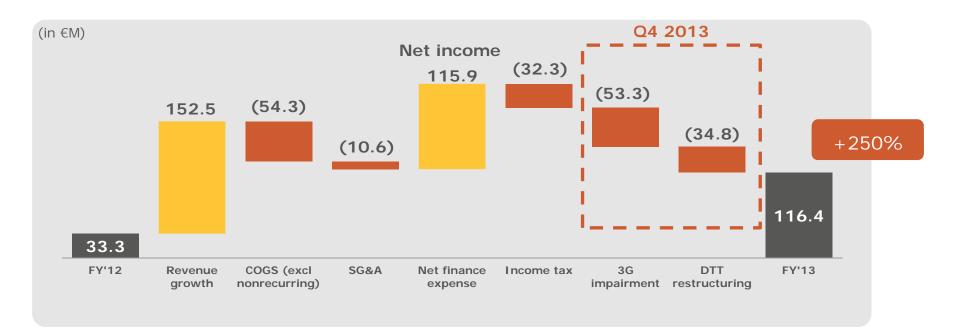
% of revenue



- Adjusted EBITDA up 8% yoy to €842.6 million for FY 2013, representing a slightly lower Adjusted EBITDA margin at 51.3% compared to 52.2% for FY 2012;
- Dilutive impact from a growing contribution of our mobile business was partially offset by (i) multiple-play growth and the early benefits of our smart simplicity approach, (ii) focus on more cost-effective mobile subscriber acquisitions, and (iii) tight control of overall overhead expenses;
- €205.7 million of Adjusted EBITDA for Q4 2013, up 9% yoy, yielding a margin of 49.3%. Compared to Q4 2012, our margin improved 150 bps driven amongst others by substantially lower costs associated with handset sales and subsidies and lower marketing expenses.

## Net income of €116.4 million

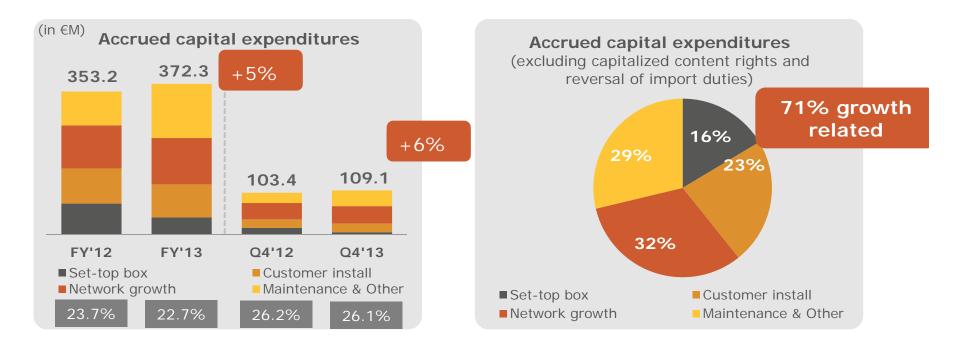
Net income up 250% yoy, mainly due to positive revenue growth and derivatives income, partly offset by impairment one-offs in Q4 2013



- Net income for FY 2013 was impacted by (i) €56.3 million non-cash gain on our interest rate derivatives, (ii) €15.7 million benefit from the reversal of set-top box import duties, (iii) €53.3 million impairment charge on the 3G mobile spectrum license and, (iv) restructuring charge of €34.8 million to reflect our decision to discontinue the provision of DTT services;
- Excluding these items, our net income would have been €132.5 million for FY 2013;
- As a result of the aforementioned impairment and restructuring charges, we recorded a net loss of €37.1 million for Q4 2013.

#### Accrued capital expenditures of €372.3 million Around 22% of revenue, excluding capitalized content rights

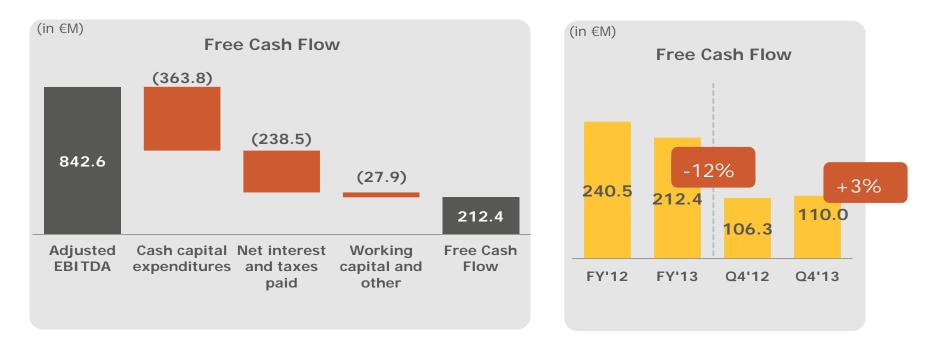
% of revenue



- Accrued capital expenditures for FY 2013 reflected extension of exclusive Premier League broadcasting rights for three seasons and a €16.1 million one-off benefit from release of set-top box import duties;
- Excluding capitalized content rights and reversal of import duties, accrued capital expenditures were up 4% yoy, or 21.8% of our revenue, in line with our outlook.

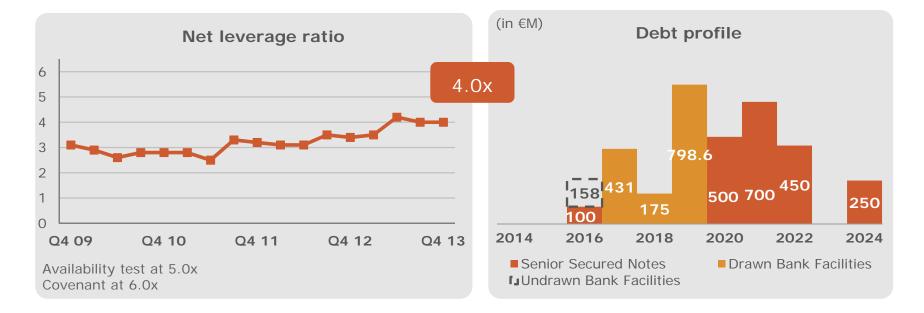
### Free Cash Flow of €212.4 million

Impacted by €47.4 million higher cash interest expenses, higher cash capital expenditures and a change in our working capital policy



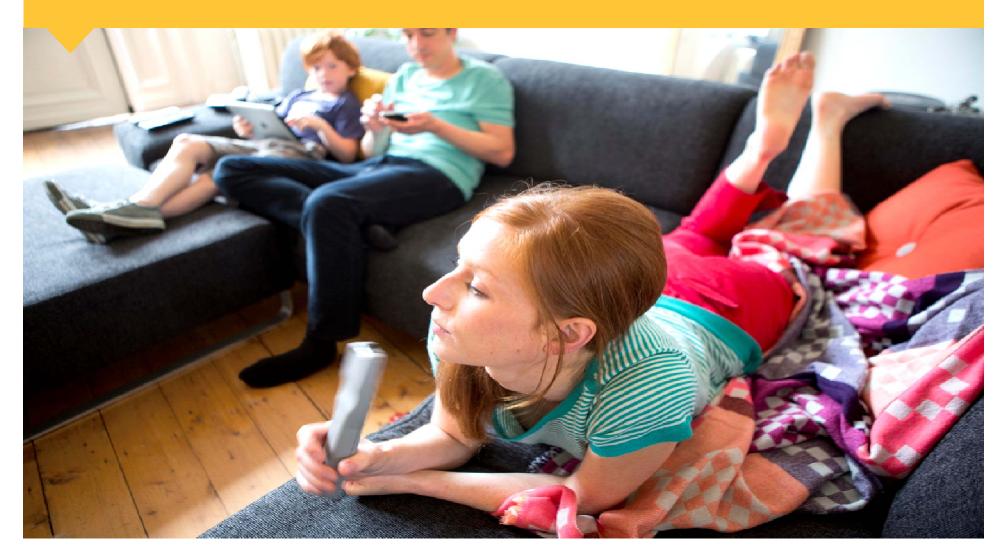
- Free Cash Flow of €212.4 million for FY 2013 resulting from a solid 8% increase in our Adjusted EBITDA and partially offset by (i) €47.4 million higher cash interest expenses following the issuance of €700.0 million Senior Secured Notes in August 2012, (ii) higher cash capital expenditures and (iii) a change in our working capital policy, which we started implementing in Q4 2013;
- Solid Adjusted EBITDA growth and a more effective management of our working capital should result into healthy Free Cash Flow growth for 2014.

## Net leverage stable qoq at 4.0x at December 31, 2013



- Net leverage of 4.0x at end 2013 vs. 3.4x at end 2012, reflecting the payment of the extraordinary dividend of €7.90 per share (€905.2 million in aggregate) in early May 2013;
- Well-spread maturities with long tenor reducing overall refinancing risk;
- Balanced mix of Bank Facilities (€1.4 billion) and Senior Secured Notes (€2.0 billion) 53% of debt carries floating interest rates, however fully hedged until end of our final maturity;
- We still have access to fully undrawn €158.0 million Revolver, up to December 31, 2016.

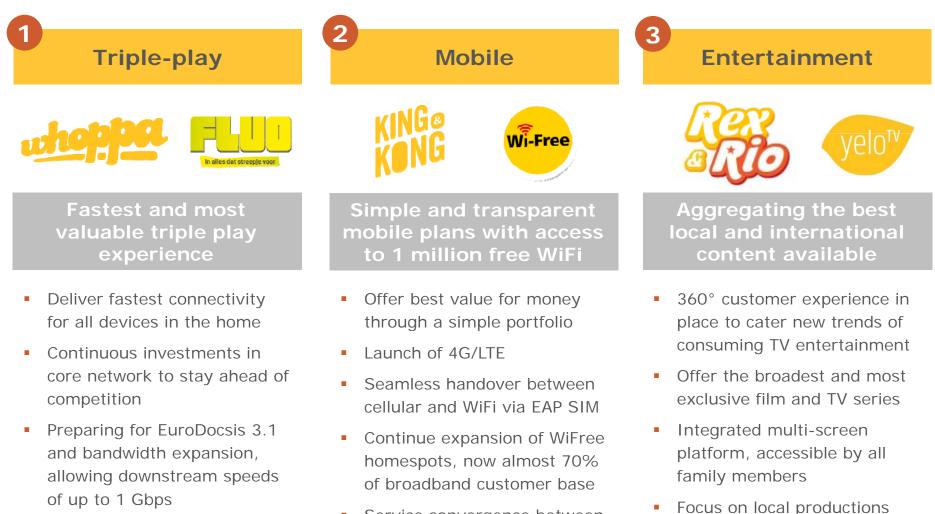
# Full Year 2014 Outlook





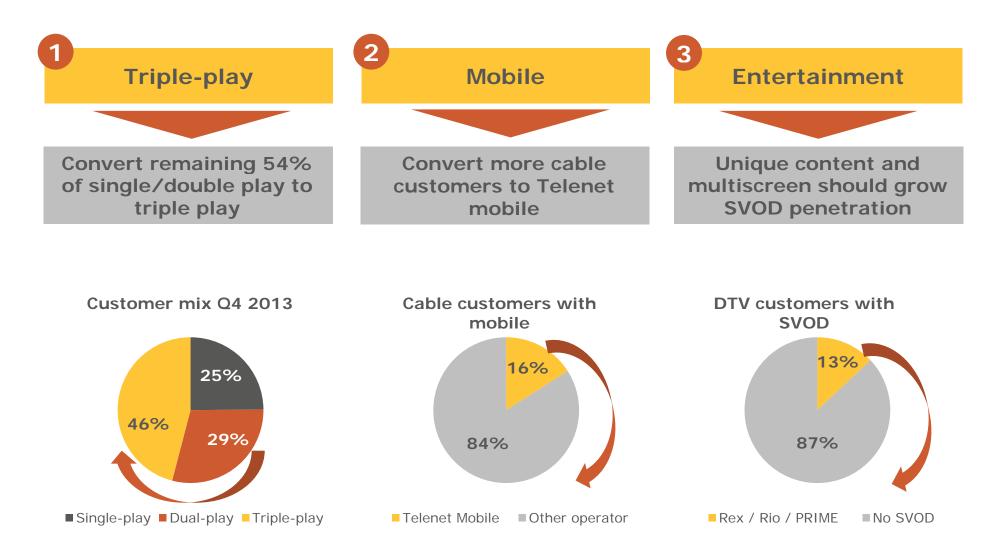
John Porter Chief Executive Officer

## We are progressing well on our strategy focusing on a great and unique customer experience...



 Service convergence between fixed and mobile with "Triiing"

# ...which should lead to further enhancement of customer value with ample growth ahead

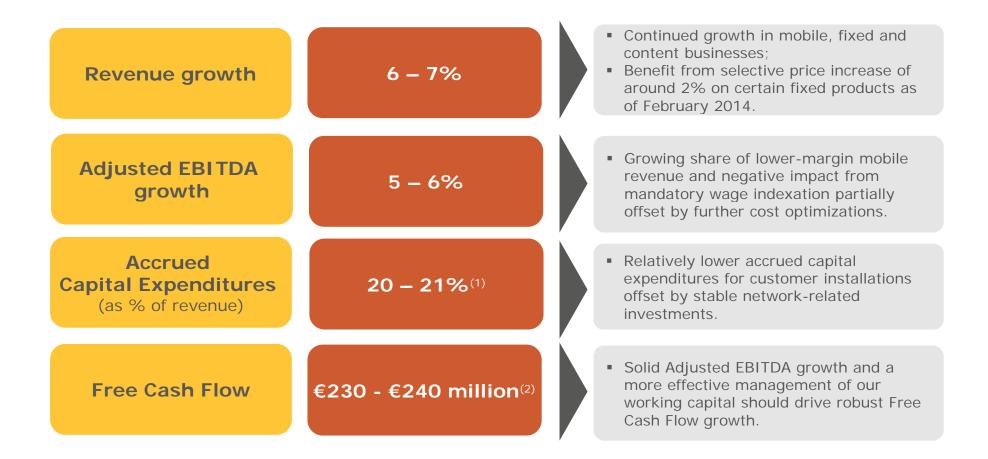


# Telenet is bound to deliver long-term strong shareholder potential

1	Enhance customer value	<ul> <li>Grow customer ARPU by focusing on triple play services</li> <li>Increase share of Telenet Mobile in cable customer base</li> <li>Unique positioning in (local) entertainment should further drive uptake of SVOD/content on digital TV customer base</li> </ul>
2	Invest in sustainable growth	<ul> <li>Continue to invest in leading network infrastructure towards 1 Gbps</li> <li>Differentiate in market via true convergent services: VoIP, Homespots, YeloTV, making Telenet the provider of choice</li> <li>Continued focus on cost-effective subscriber acquisitions in fixed and mobile</li> </ul>
3	Improve profitability and loyalty	<ul> <li>Implement new Customer Experience program ("ACE"), focusing on a further improvement of all loyalty-oriented customer touch points</li> <li>Rigid control of both operating costs and capital expenditures</li> <li>Focus on further Free Cash Flow optimization</li> </ul>
4	Flexible financing framework	<ul> <li>Flexible cash availability through long-term Net Total Debt to Consolidated Annualized EBITDA target</li> <li>Stable Adjusted EBITDA margins despite strong growth in mobile</li> <li>Active balance sheet management with no major repayments before 2016</li> <li>Strong potential to deliver future shareholder and customer value</li> </ul>

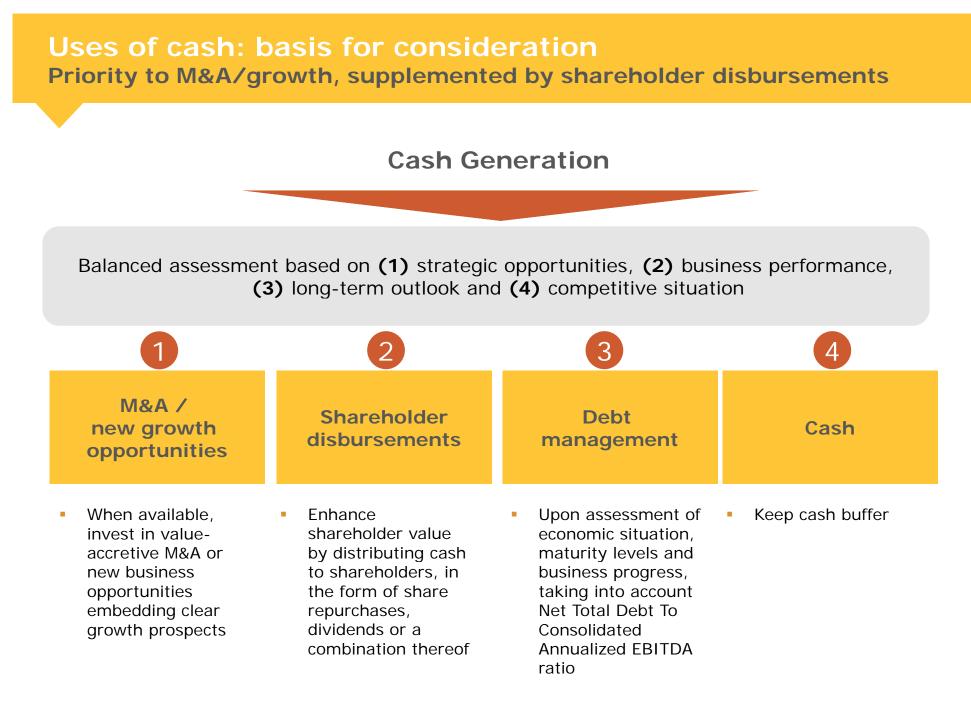
### Full Year 2014 Outlook

Solid mid single-digit revenue and Adjusted EBITDA growth expected



(1) Excluding the impact from the potential extension of the Belgian football broadcasting rights.

(2) Assuming the tax payment on our 2013 tax return will not be paid until early 2015 and a flat evolution of cash interest expenses.



Shareholder remuneration €50.0 million share buy-back program authorized, effective today Board will evaluate additional shareholder disbursements in course of 2014



# Thank you

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